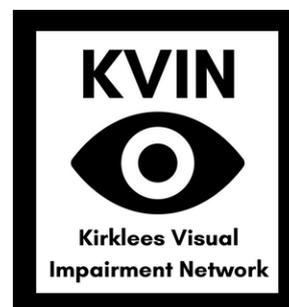


# Volunteer with Kirklees Visual Impairment Network



## Role: IT Support

### About KVIN:

KVIN is a network of staff, volunteers and service users who help break down stereotypes of people with sight loss and encourage them to reach their full potential. We offer emotional support, guidance and friendship as well as providing peer support to help people with visual impairments learn to effectively use and make the most of technology such as Amazon Alexa, Google Home and various apps for phones and tablets.

As the charity is user-led, it is run by people with visual impairments and is a real lifeline for people who think they have to give up doing all the things they like due to sight loss.

To do this we are providing virtual support by Zoom and over the phone and some support one to one in our offices.

### Role description:

We need people with IT knowledge to help with one to one IT tuition either over the phone or face to face in one of our offices.

You will help with troubleshooting technical problems, setting up phones, adjusting settings and downloading apps.

**Location:** Virtually from home or face to face at our offices at Brian Jackson House, Huddersfield or Whitfield Centre, Batley.

**Days and times:** Wednesday, Thursday, or Friday at a mutually beneficial time to suit.

### Who you are:

You enjoy meeting people and are enthusiastic and friendly.

You can communicate with service users, staff and other volunteers.

You have good IT knowledge and are a good problem solver.

You want to give your time to KVIN to benefit local people with VIs.

### What you will gain:

Increased confidence in working with people, meet new people, make friends and enjoy yourself.

Become part of a friendly and dedicated team.

Gain skills and experience for your career.

Develop your IT skills and learn about the latest technologies that can benefit people with VIs.

Be offered training opportunities to develop in your role.

### Additional information:

You will need 2 references before you can start this role.

An induction to the organisation and role will be provided.

Travel expenses will be reimbursed and any other out of pocket expenses incurred.

You may undertake this role in a space where there are Guide Dogs present.

KVIN have a flexible approach to volunteering and have a variety of roles available to suit individuals who want to get involved.

### For more information contact:

Claire Drake, Volunteer and Events Coordinator

Email: [claire.drake@kvin.org.uk](mailto:claire.drake@kvin.org.uk) Mobile: 07708 054245