

Volunteer with Kirklees Visual Impairment Network and BID Services



Role: Feedback collector



About KVIN:

KVIN is a network of staff, volunteers and service users who help break down stereotypes of people with sight loss and encourage them to reach their full potential. We offer emotional support, guidance and friendship as well as providing peer support to help people with visual impairments learn to effectively use and make the most of technology such as Amazon Alexa, Google Home and various apps for phones and tablets.

As the charity is user-led, it is run by people with visual impairments and is a real lifeline for people who think they have to give up doing all the things they like due to sight loss.

About SKIES:

BID Services is a charity. We support children, young people and adults with a sensory loss as well as their families and carers. We work in partnership with people to maximise independence, improve mobility and ensure they have the right information and advice to help them achieve a better quality of life. SKIES is a project of BID services supporting adults with a sensory loss living in Kirklees. The aim of the service is to provide a range of resources and practical support to enable people with a visual impairment and deafblind people to live as independently as possible in their own homes.

Role description:

KVIN and the SKIES team are working together to run information sessions and activity services for people with sight loss in Kirklees

We are looking for an outgoing person to contact the people we work with to collect evaluation feedback over the phone.

You will be given a list of people to call to gain feedback, make the calls and record the feedback given.

This is a flexible role that can be undertaken from home or at our office in Batley. This role is suitable for volunteers with Visual Impairments.

Location: Offices in Batley at Whitfield Centre or from home.

Days and times: Wednesdays, Thursdays, or Fridays as convenient, half a day per week.

Who you are:

You enjoy talking on the phone and are enthusiastic and friendly.

You have good IT skills using Word and Excel.

You can communicate with service users, staff and other volunteers.

You want to give your time to charities to benefit local people with visual impairments.

What you will gain:

Increased confidence in working with people.

Become part of a friendly and dedicated team.

Gain skills and experience for your career.

Be offered training opportunities to develop in your role.

Regular supervision.

Additional information:

You will need 2 references and a DBS check before you can start this role.

An induction to the organisation and role will be provided.

Travel expenses will be reimbursed and any other out of pocket expenses incurred.

It is possible you would be undertaking your role in an office where there are Guide Dogs present.

We have a flexible approach to volunteering and a variety of roles available to suit individuals who want to get involved.

For more information contact:

Claire Drake, Volunteer and Events Coordinator

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